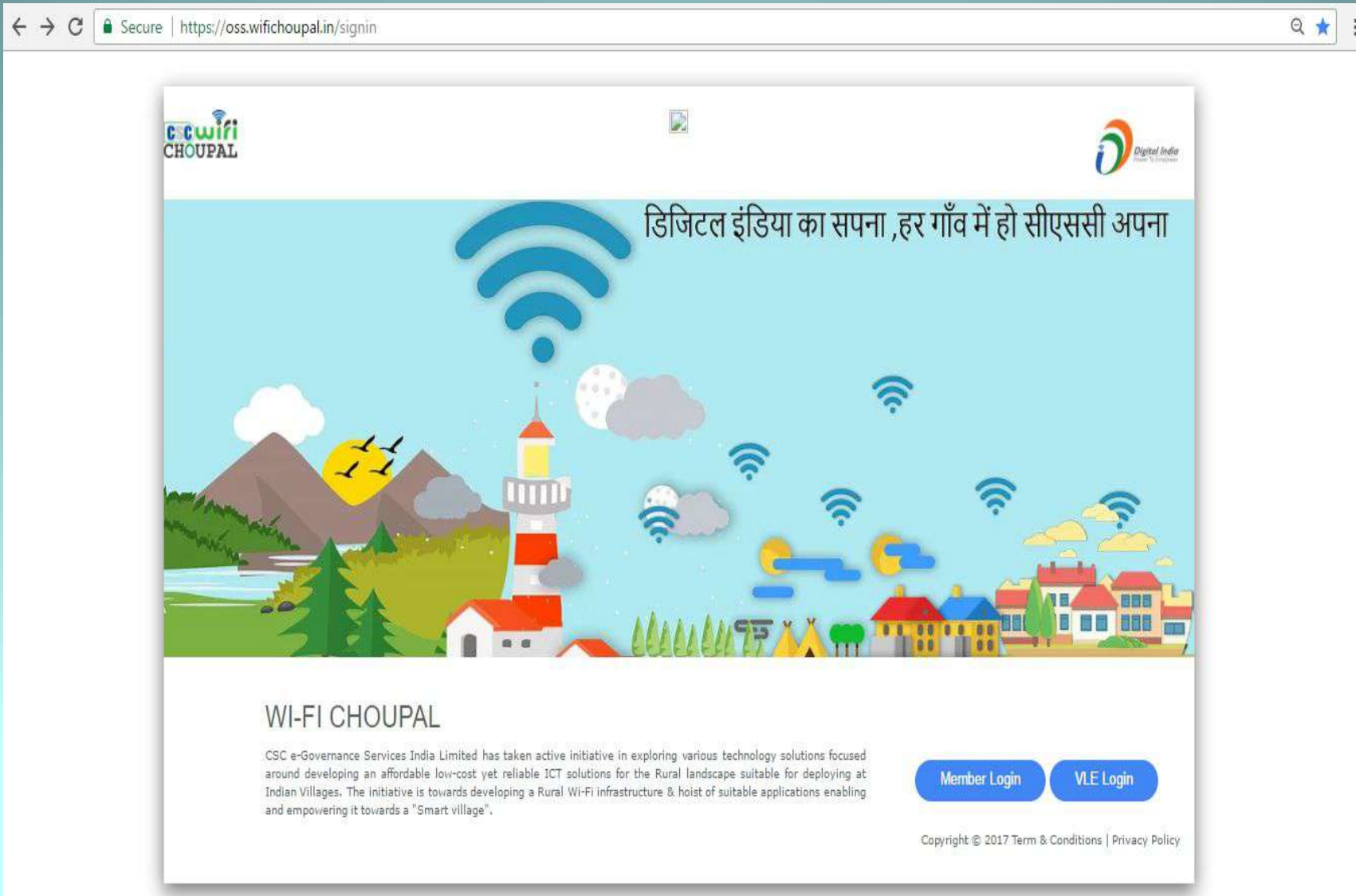


Process Flow For Registration On Wi-Fi Choupal Portal

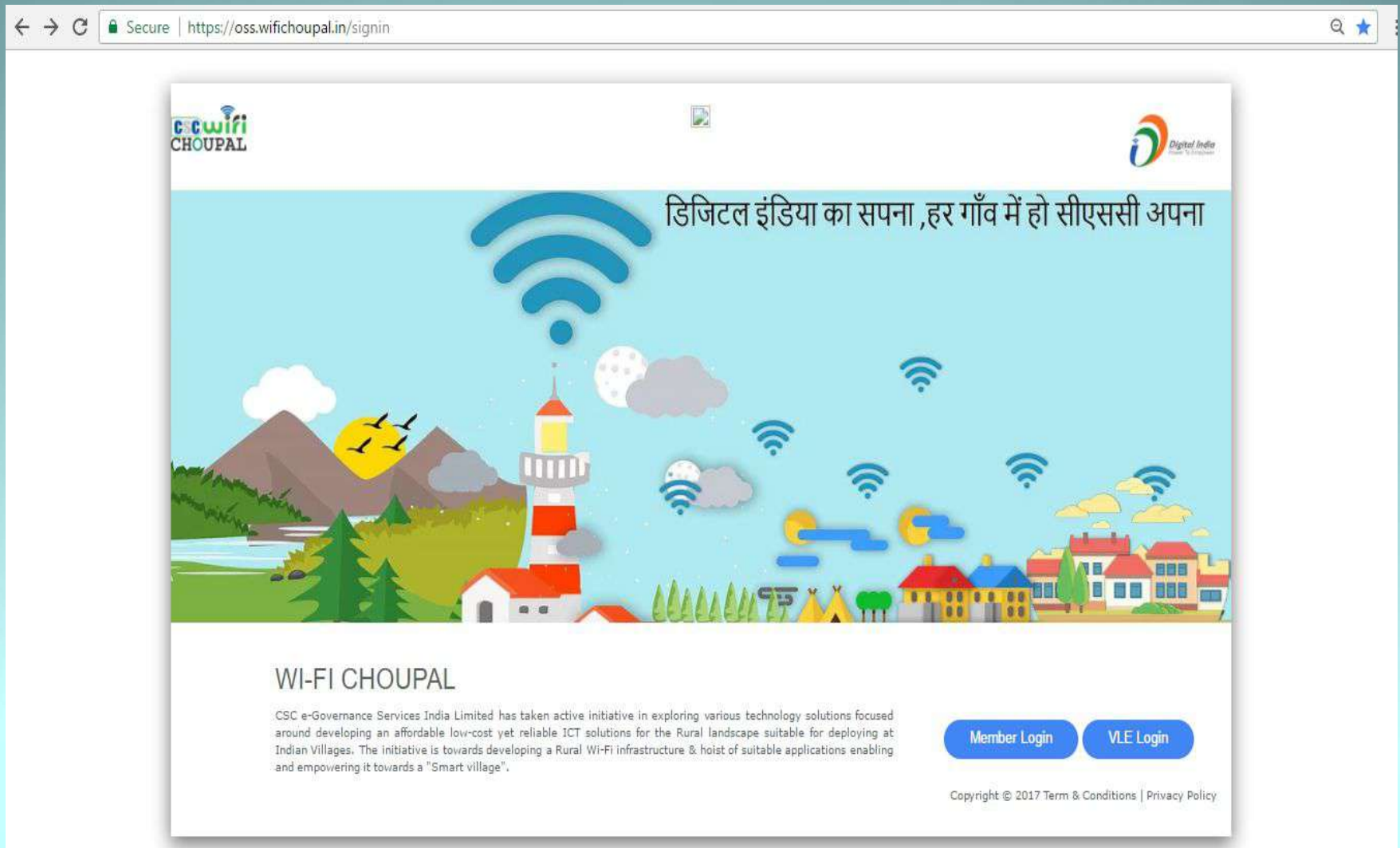
1. Enter the <https://oss.wifichoupal.in> in URL (use Mozilla and Internet- Explorer)



The screenshot shows a web browser window with the address bar displaying "Secure | https://oss.wifichoupal.in/signin". The page features the "wifi CHOUPAL" logo on the top left and the "Digital India" logo on the top right. The main banner contains the Hindi text "डिजिटल इंडिया का सपना ,हर गाँव में हो सीएससी अपना" (Digital India's dream, every village has its own CSC). The illustration depicts a rural landscape with mountains, a lighthouse, a river, and a village, with several Wi-Fi signal icons floating in the sky. Below the banner, the heading "WI-FI CHOUPAL" is followed by a paragraph: "CSC e-Governance Services India Limited has taken active initiative in exploring various technology solutions focused around developing an affordable low-cost yet reliable ICT solutions for the Rural landscape suitable for deploying at Indian Villages. The initiative is towards developing a Rural Wi-Fi infrastructure & hoist of suitable applications enabling and empowering it towards a "Smart village".

At the bottom right, there are two blue buttons: "Member Login" and "VLE Login". The footer contains the text "Copyright © 2017 Term & Conditions | Privacy Policy".

2. Now click on “VLE Login”



Secure | <https://oss.wifichoupal.in/signin>

Wi-Fi CHOUPAL

डिजिटल इंडिया का सपना ,हर गाँव में हो सीएससी अपना

WI-FI CHOUPAL

CSC e-Governance Services India Limited has taken active initiative in exploring various technology solutions focused around developing an affordable low-cost yet reliable ICT solutions for the Rural landscape suitable for deploying at Indian Villages. The initiative is towards developing a Rural Wi-Fi infrastructure & hoist of suitable applications enabling and empowering it towards a "Smart village".

[Member Login](#) [VLE Login](#)

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3. your CSC id and Password for login.



Remember me

SIGN IN

[Forgot password](#)

Welcome to Digital Seva Connect

Gateway to CSC Network!

Digital Seva Connect is a secure authentication system for connecting our users to services available on Digital Seva portal. Enter your username and password here to authenticate your log-in and enjoy seamless access to Digital Seva portal.

support@csc.gov.in

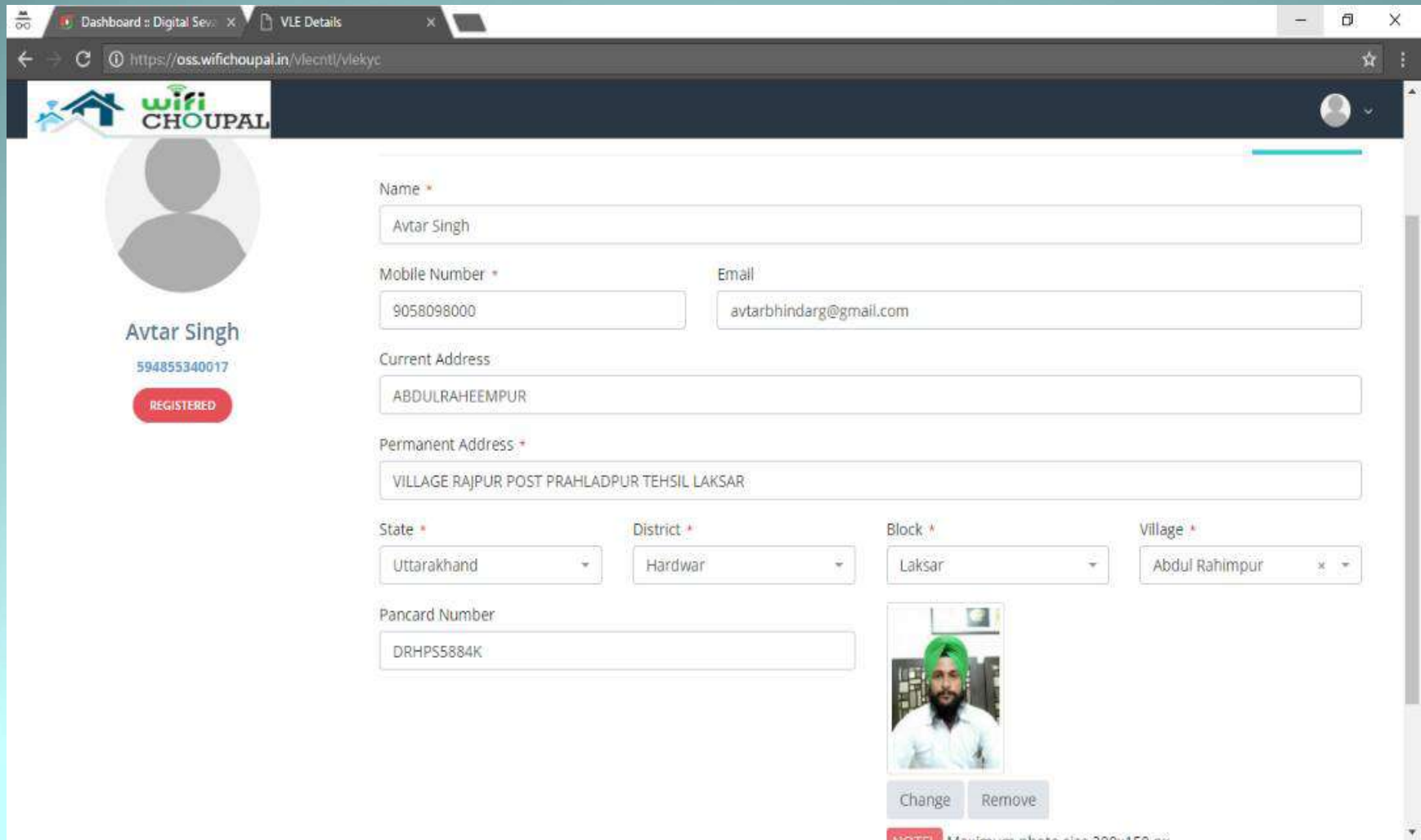
1800 3000 3468

[Digitalseva](#)

[Terms & Conditions](#) | [Privacy Policy](#)

Copyright © 2016 CSC E-Governance Services India Limited. All rights reserved.

4. Fill the online form when you login first time on this portal and click on “submit”.

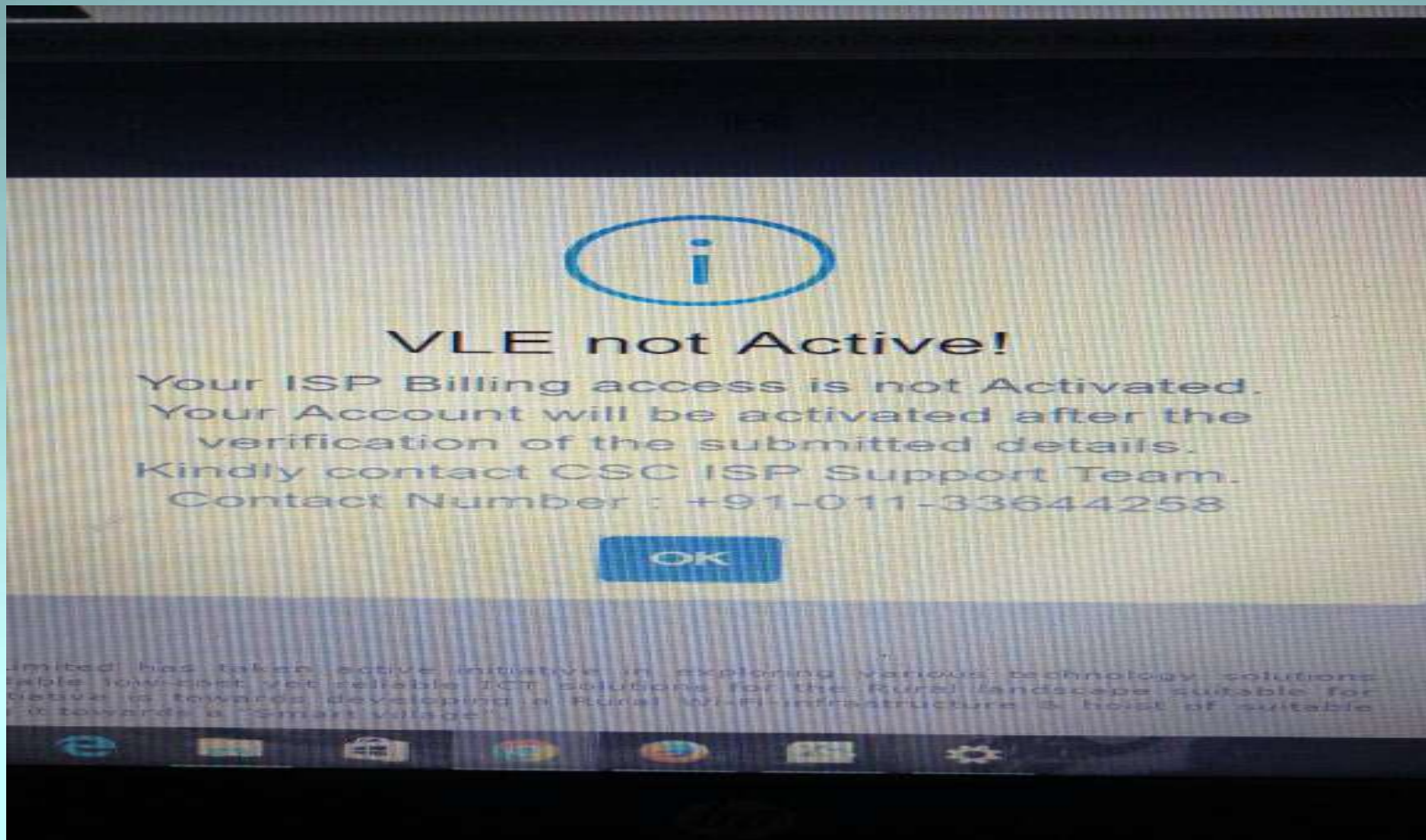


The screenshot shows a web browser window with the URL <https://oss.wifichoupal.in/vlecnt/vlekye>. The page header includes the WiFi Choupal logo and a user profile icon. The user's name, Avtar Singh, and a 'REGISTERED' status are displayed on the left. The main form contains the following fields:

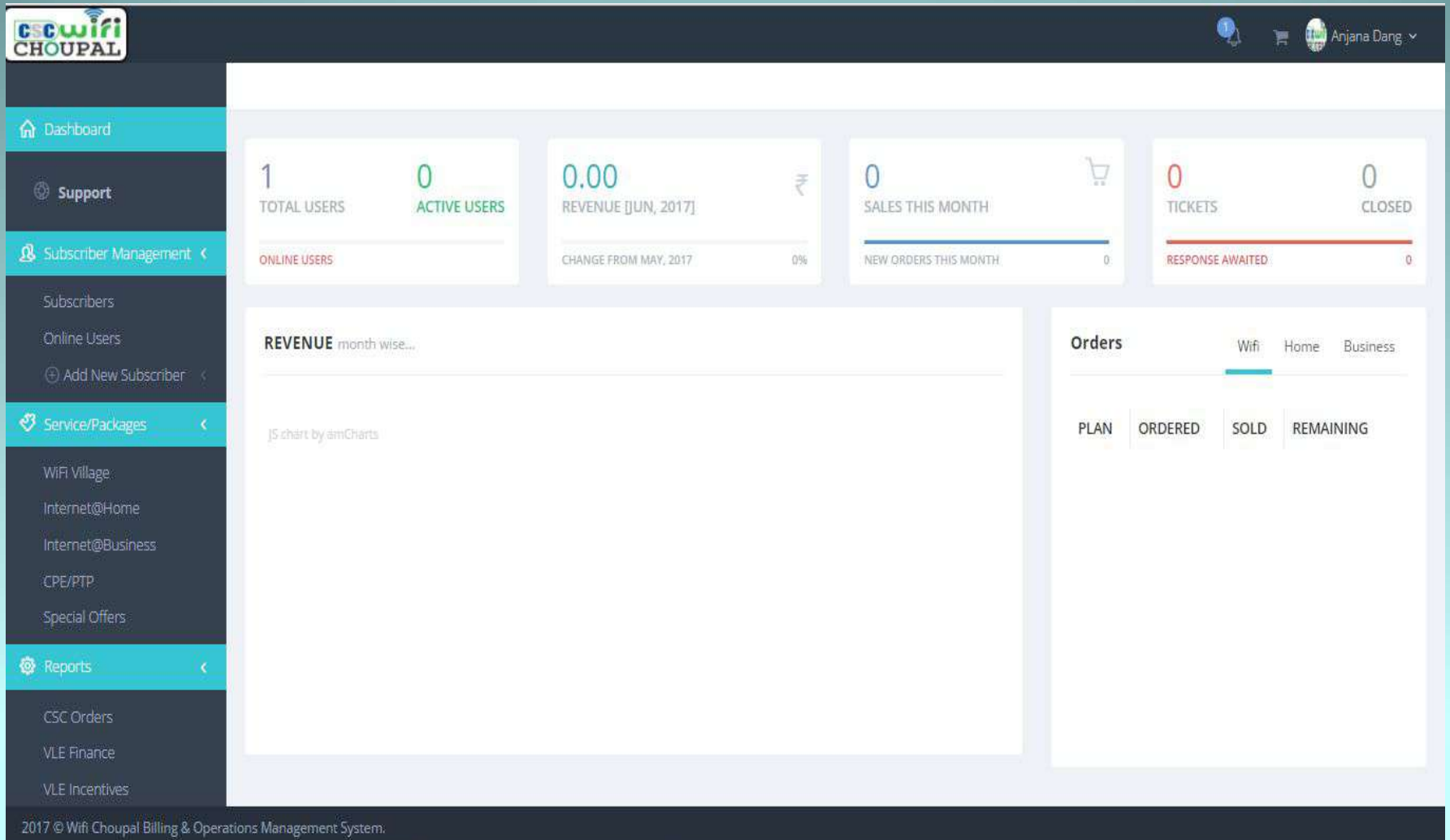
- Name ***: Avtar Singh
- Mobile Number ***: 9058098000
- Email**: avtarbhindarg@gmail.com
- Current Address**: ABDULRAHEEMPUR
- Permanent Address ***: VILLAGE RAJPUR POST PRAHLADPUR TEHSIL LAKSAR
- State ***: Uttarakhand
- District ***: Hardwar
- Block ***: Laksar
- Village ***: Abdul Rahimpur
- Pancard Number**: DRHPS5884K

A profile picture of a man wearing a green turban is shown with 'Change' and 'Remove' buttons below it. A note at the bottom indicates 'Maximum photo size 300x150 px'.

5. After submitting this form, If a dialogue box will appear as shown below, inform ISP support(011-49754975,ext-350,347,348) or your state coordinator for the Wi-Fi Choupal service activation.



6. Once your CSC ID activated, Visit this link <https://oss.wifichoupal.in> and login again for Plan sale and Purchase . Below dashboard will be shown by you after activation.



7. Firstly you have to order the Plan for sale. Click on “Wi-Fi Village”.

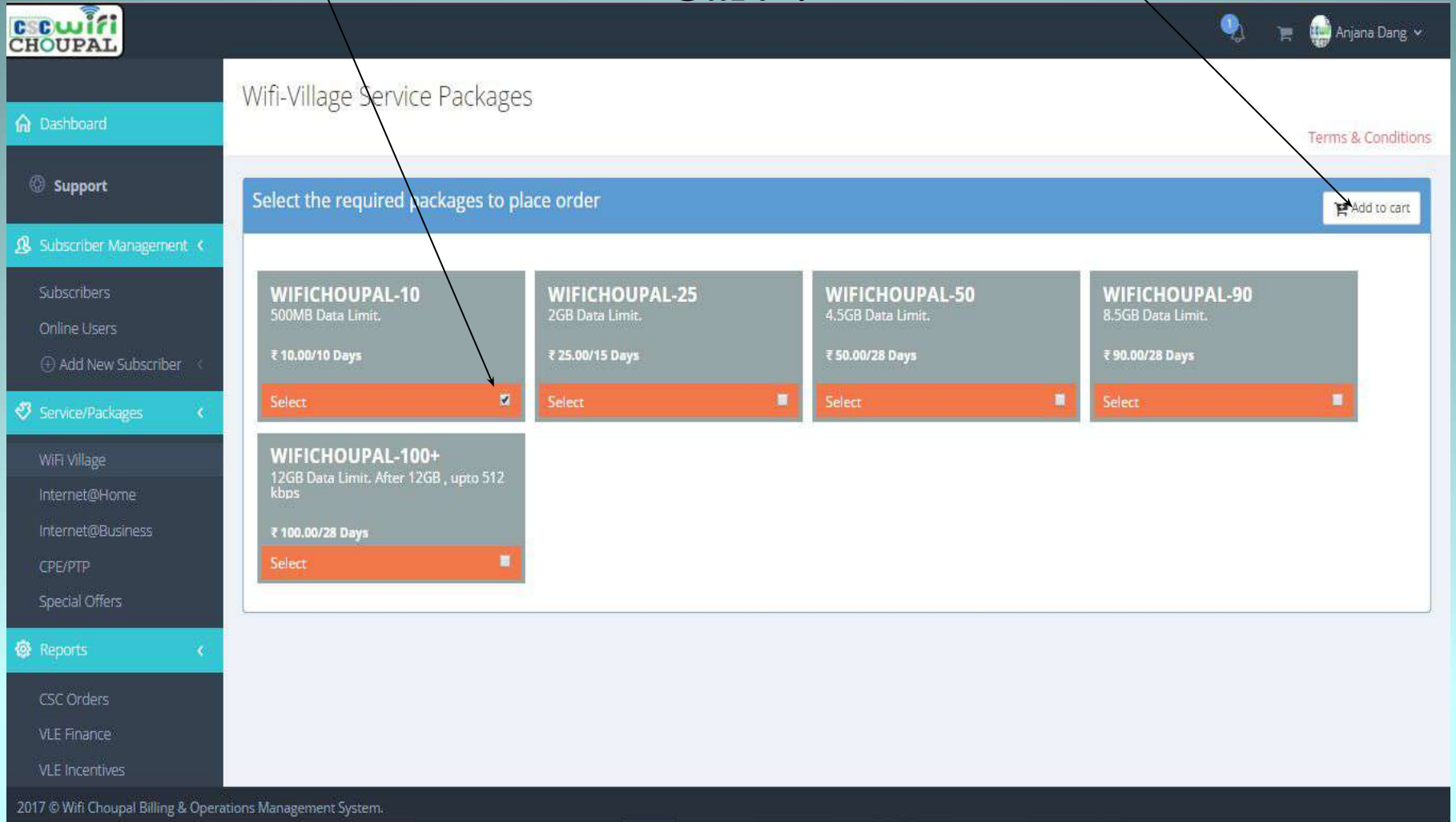
The screenshot displays the Wifi Choupal dashboard. The top header includes the logo, user profile (Anjana Dang), and navigation icons. The left sidebar contains the following menu items: Dashboard, Support, Subscriber Management (with sub-items: Subscribers, Online Users, Add New Subscriber), Service/Packages (with sub-items: Wi-Fi Village, Internet@Home, Internet@Business, CPE/PTP, Special Offers), Reports (with sub-items: CSC Orders, VLE Finance, VLE Incentives), and a footer with the text "2017 © Wifi Choupal Billing & Operations Management System."

The main dashboard area features several key performance indicators (KPIs) and charts:

- 1 TOTAL USERS** (ONLINE USERS)
- 0 ACTIVE USERS**
- 0.00 REVENUE [JUN, 2017]** (CHANGE FROM MAY, 2017: 0%)
- 0 SALES THIS MONTH** (NEW ORDERS THIS MONTH: 0)
- 0 TICKETS** (RESPONSE AWAITED: 0)
- 0 CLOSED**

The central section contains a **REVENUE** chart (month wise...) and an **Orders** table. The Orders table has tabs for Wifi, Home, and Business, and columns for PLAN, ORDERED, SOLD, and REMAINING.

8. Select your PLAN which you want to order. Click on “Select” for order and then click on “Add to Cart”.



The screenshot displays the 'Wifi-Village Service Packages' page. A sidebar on the left contains navigation links: Dashboard, Support, Subscriber Management (with sub-links for Subscribers, Online Users, and Add New Subscriber), Service/Packages (with sub-links for WiFi Village, Internet@Home, Internet@Business, CPE/PTP, and Special Offers), Reports, CSC Orders, VLE Finance, and VLE Incentives. The main content area is titled 'Wifi-Village Service Packages' and includes a 'Terms & Conditions' link. Below the title is a blue banner with the text 'Select the required packages to place order' and an 'Add to cart' button. Five service packages are listed in a grid:

Package Name	Data Limit	Price	Duration	Select Button
WIFICHROUPAL-10	500MB Data Limit.	₹ 10.00	10 Days	Select <input checked="" type="checkbox"/>
WIFICHROUPAL-25	2GB Data Limit.	₹ 25.00	15 Days	Select <input type="checkbox"/>
WIFICHROUPAL-50	4.5GB Data Limit.	₹ 50.00	28 Days	Select <input type="checkbox"/>
WIFICHROUPAL-90	8.5GB Data Limit.	₹ 90.00	28 Days	Select <input type="checkbox"/>
WIFICHROUPAL-100+	12GB Data Limit. After 12GB, upto 512 kbps	₹ 100.00	28 Days	Select <input type="checkbox"/>

At the bottom of the page, the footer text reads: '2017 © Wifi Choupal Billing & Operations Management System.'

9. Click on “Ok”.

The screenshot displays the WiFi Choupal website interface. At the top left is the logo for 'CSC WiFi CHOUPAL'. The top right corner shows a user profile for 'Anjana Dang' with a dropdown arrow. A central white notification box contains the text 'Successfully added to cart. Please check your cart and proceed for payment.' and a blue 'OK' button. Below the notification, the page title is 'Wifi-Village Service'. The main content area is titled 'Select the required packages to place order' and features an 'Add to cart' button. Five package options are listed in a grid:

Package Name	Data Limit	Price	Duration
WIFICHOUPAL-10	500MB Data Limit.	₹ 10.00	10 Days
WIFICHOUPAL-25	2GB Data Limit.	₹ 25.00	15 Days
WIFICHOUPAL-50	4.5GB Data Limit.	₹ 50.00	28 Days
WIFICHOUPAL-90	8.5GB Data Limit.	₹ 90.00	28 Days
WIFICHOUPAL-100+	12GB Data Limit. After 12GB, upto 512 kbps	₹ 100.00	28 Days

Each package card includes a 'Select' button with a small square icon to its right. The left sidebar contains navigation links: Dashboard, Support, Subscriber Management (with sub-links for Subscribers, Online Users, and Add New Subscriber), Service/Packages (with sub-links for WiFi Village, Internet@Home, Internet@Business, CPE/PTP, and Special Offers), Reports, CSC Orders, VLE Finance, and VLE Incentives. A 'Terms & Conditions' link is located in the top right corner of the main content area.

10. Click on the cart option and click on “view cart”.

The screenshot displays the 'Wifi-Village Service Packages' page in the Wifi Choupal system. The interface includes a top navigation bar with the 'cscwifi CHOUPAL' logo on the left and user information 'Anjana Dang' on the right. A left-hand sidebar menu contains various management options such as 'Dashboard', 'Support', 'Subscriber Management', 'Service/Packages', and 'Reports'. The main content area is titled 'Wifi-Village Service Packages' and features a blue header with the instruction 'Select the required packages to place order' and an 'Add to cart' button. Below this, five service packages are listed in a grid:

Package Name	Data Limit	Price / Duration	Action
WIFICHROUPAL-10	500MB Data Limit.	₹ 10.00/10 Days	Select
WIFICHROUPAL-25	2GB Data Limit.	₹ 25.00/15 Days	Select
WIFICHROUPAL-50	4.5GB Data Limit.	₹ 50.00/28 Days	Select
WIFICHROUPAL-90	8.5GB Data Limit.	₹ 90.00/28 Days	Select
WIFICHROUPAL-100+	12GB Data Limit. After 12GB, upto 512 kbps	₹ 100.00/28 Days	Select

At the bottom of the page, a footer contains the text: '2017 © Wifi Choupal Billing & Operations Management System.'

11. Then Click on “Check out” button to complete your order.

WiFi CHOUPAL

Dashboard
Support
Subscriber Management <
Subscribers
Online Users
Add New Subscriber <
Service/Packages <
WiFi Village
Internet@Home
Internet@Business
CPE/PTP
Special Offers
Reports <
CSC Orders
VLE Finance
VLE Incentives

Order Cart

Items in your cart (1) items

1	WIFICHROUPAL-10 WIFICHROUPAL-10	Unit Price ₹ 10.00	Quantity <input type="text" value="1"/>	Total Price ₹ 10.00
---	---	------------------------------	--	-------------------------------

[Remove this item](#)

ST. @15.00%: ₹ 1.30
VLE Margin@50.00%: ₹ 4.35
TDS @5.00%: ₹ 0.22
Net Wallet Deduction: ₹ 5.87

CART SUMMARY

Order Total
₹ 10.00

VLE-CSC Wallet Deduction
₹ 5.87

[Checkout](#)

2017 © Wifi Choupal Billing & Operations Management System.

12. Enter your Wallet Password to complete your transaction.



Pay by Wallet		Amount to Pay: ₹ 5.87
SALE AMOUNT	- ₹ 5.87	CSC Reference No: 7559860-170616-17080-514272
WALLET AMOUNT	- ₹ 5.87	Date: 2017-06-16 17:03:16
In Words: - Rs Five And Paise Eigthy-Seven Only.		CSC ID: 735872450010
		Password: <input type="password"/>
		Please enter password
		<input type="button" value="Validate"/> <input type="button" value="Cancel"/>

Safe, Secure & Swift

13. Before selling the Plan, Register the customer in portal. Click on “Add New Subscriber”. And there is 2 option (Manually and EKYC) for customer registration.

The screenshot displays the 'Wifi Choupal' dashboard. The top navigation bar includes the logo, user profile 'Anjana Dang', and notification icons. The left sidebar menu is expanded to 'Subscriber Management', with 'Add New Subscriber' highlighted. The main dashboard area features five KPI cards: 'TOTAL USERS' (1), 'ACTIVE USERS' (0), 'REVENUE (JUN, 2017)' (0.00 ₹), 'SALES THIS MONTH' (0), and 'TICKETS' (0). Below these are two main sections: 'REVENUE month wise...' with a chart placeholder and 'Orders' with tabs for 'Wifi', 'Home', and 'Business'. The footer text reads: '2017 © Wifi Choupal Billing & Operations Management System.'

14. If you click on Manual KYC (this is the manual form of subscriber who don't have Aadhar number which is filled by VLE and document like voter id and other are uploaded manually).

WiFi CHOUPAL

Dashboard | Support | Subscriber Management | Service/Packages | Reports

Notification: For using manual KYC

Collecting Correct Address and Photo ID Proof of Subscriber is the responsibility of the VLE. If the documents are found incorrect upon verification the VLE is liable for legal action by appropriate authority. Kindly keep the hard copies of the subscriber proof for any verification by Authorities.

इंटरनेट ग्राहक को सही निवास प्रमाण पत्र और फोटो पहचान पत्र एकत्र करना VLE की जिम्मेदारी है। यदि दस्तावेजों को सत्यापन में गलत पाया जाता है तो वीएलई उचित प्राधिकारी द्वारा तौगत कार्रवाई के लिए उत्तरदायी है। कृपया किसी भी समय अधिकारियों द्वारा सत्यापन के लिए दस्तावेज की Hard कॉपी भी रखें

APPLICATION FORM

Customer/Organization Name * Connection Type *

Customer Address *

Customer Mobile No. * Alternate Contact No. Pincode *

Email

Photo ID * Photo ID No. * Photo ID Copy *

Address Proof * Address Proof No. * Address Proof Copy *

Upload Pasport-size photo

2017 © Wifi Choupal Billing & Operations Management System.

15. Click on “save” after completion of the form. (NOTE:-If primary mobile number is active, then do not use the alternate mobile number option.)

The screenshot displays the GOWIFI CHOUPAL web application interface. On the left is a dark sidebar with navigation options: Dashboard, Support, Subscriber Management (with sub-options: Subscribers, Online Users, Add New Subscriber), Service/Packages (with sub-options: WiFi Village, Internet@Home, Internet@Business, CPE/PTP, Special Offers), Reports (with sub-options: CSC Orders, VLE Finance, VLE Incentives, Subscriber Finance, Subscriber Receipts), and a user profile 'Anjana Dang'. The main content area is a form for adding a new subscriber. The form includes the following fields and sections:

- Customer/Organization Name ***: Text input field.
- Connection Type ***: Dropdown menu with 'Organization' selected.
- Customer Address ***: Text input field.
- Customer Mobile No. ***: Text input field.
- Alternate Contact No.**: Text input field.
- Pincode ***: Text input field.
- Email**: Text input field.
- Photo ID ***: Dropdown menu with 'Adhaar' selected.
- Photo ID No. ***: Text input field.
- Photo ID Copy ***: File upload field with a 'Select file' button.
- Address Proof ***: Dropdown menu with 'Adhaar' selected.
- Address Proof No. ***: Text input field.
- Address Proof Copy ***: File upload field with a 'Select file' button.
- Upload Pasport-size photo**: Section with a placeholder box labeled '200 x 150', a 'Select image' button, and a red 'NOTE!' box stating 'Maximum photo size 160x200 px.'

A blue 'Save' button is located at the bottom right corner of the form area. A red arrow from the text above points directly to this button.

16. If you click on E-KYC option then below window will open. Enter the subscriber Aadhar number and Select the desired option(from OTP,IRIS OR FINGER PRINT).

CSCwifi CHOUPAL

Dashboard

Support

Subscriber Management

Subscribers

Online Users

Add New Subscriber

Services/Packages

WiFi Village

Internet@Home

Internet@Business

CPE/PTP

Special Offers

Reports

CSC Orders

VLE Finance

VLE Incentives

Subscriber Finance

Subscriber Receipts

Note :

eKYC is to add subscription type 'Individual'

Enter Aadhar Number

Submit

Auth Type

OTP Iris Fingerprint

2017 © Wifi Choupal Billing & Operations Management System.

17. Click the check box where the declaration is written and Generate the OTP After OTP generation enter OTP in the blank field.



One Time Password



Click on the Check box
and generate the OTP.

441127

I hereby state that I have no objection in authenticating myself with Aadhaar based authentication system and consent to provide my Aadhaar Number, Biometric for Aadhaar based know your customer. I also give my explicit consent for accessing the mobile number and email address from Aadhaar System.

If the resident does not have OTP, Please generate OTP now

SMS

Email

Generate OTP

Enter OTP and click
on Validate OTP

Please validate the OTP within 10 minutes of receiving it

Enter OTP received

Validate OTP

Cancel Kyc

18. This Screen will come after clicking on Validate OTP.

CSC
e-Governance Services India Limited

One Time Password

राष्ट्रीय ई-गवर्नेंस योजना
National e-Governance Plan
Public access/सेवा केंद्र

AADHAAR

Aadhaar Number: 435607441127

I hereby state that I have no objection in authenticating myself with Aadhaar based authentication system and consent to provide my Aadhaar Number, Biometric for Aadhaar based know your customer. I also give my explicit consent for accessing the mobile number and email address from Aadhaar System.

If the resident does not have OTP, Please generate OTP now:

SMS

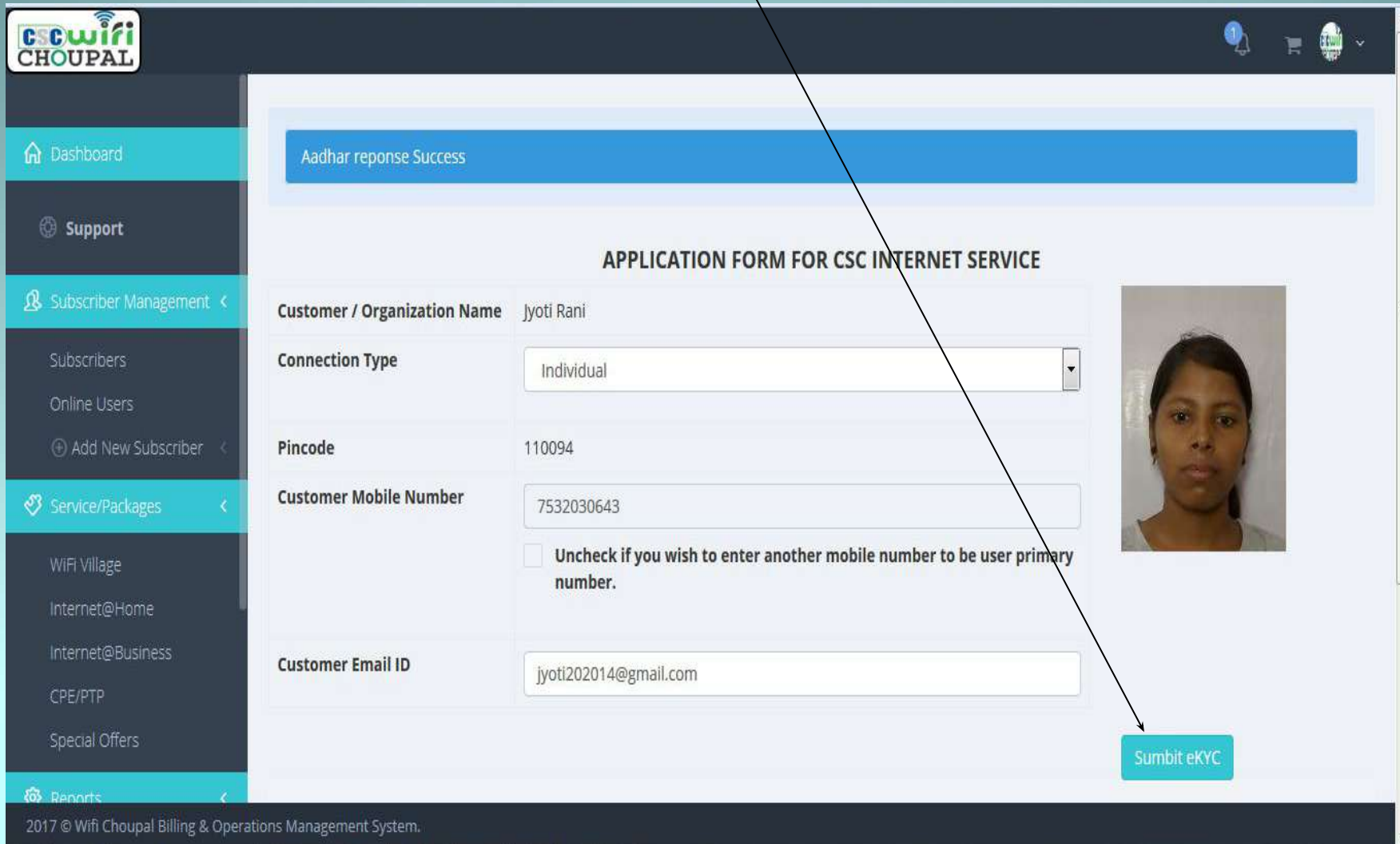
Email

OTP generated successfully

Please validate the OTP within 10 minutes of receiving it: 856219

© 2014 - CSC e-Governance Services India Limited

19. In application form for CSC Internet Service is auto filled by Aadhar and then click on “Submit e-kyc” .(NOTE:-If primary mobile number is active do not use the alternate mobile number option.)



CSCwifi CHOUPAL

Dashboard

Support

Subscriber Management <

Subscribers

Online Users

+ Add New Subscriber <

Service/Packages <

WiFi Village

Internet@Home

Internet@Business

CPE/PTP

Special Offers

Reports <

2017 © Wifi Choupal Billing & Operations Management System.

Aadhar reponse Success

APPLICATION FORM FOR CSC INTERNET SERVICE

Customer / Organization Name Jyoti Rani

Connection Type Individual

Pincode 110094

Customer Mobile Number 7532030643

Uncheck if you wish to enter another mobile number to be user primary number.

Customer Email ID jyoti202014@gmail.com

Submit eKYC

20. You can share the CAF ID to the subscriber.

The screenshot displays the 'Subscriber Management' section of the Wifi Choupal dashboard. At the top left is the 'wifi CHOUPAL' logo. The top right shows a notification bell, a shopping cart, and the user name 'Anjana Dang'. The left sidebar contains navigation options: Dashboard, Support, Subscriber Management (selected), Subscribers, Online Users, Add New Subscriber, Service/Packages, WiFi Village, Internet@Home, Internet@Business, CPE/PTP, Special Offers, and Reports.

The main content area features a search bar titled 'Search Subscribers' with a 'Submit Search' button. Below the search bar are input fields for 'CAF ID', 'Subscriber Name', 'Any Status' (a dropdown menu), and 'Subscriber Mobile'. Below the search bar is a blue header for the 'Subscriber list' with an 'Export to CSV' button.

The subscriber list table shows one record with the following details:

CAF ID	Customer Name	Mobile	Package	Status	Subscription Due
504244350850	Jyoti Rani	7532030643		Activation Pending	

Below the table, there is a pagination control: 'Page 1 of 1 | View 10 records | Found total 1 records'.

At the bottom of the page, the footer text reads: '2017 © Wifi Choupal Billing & Operations Management System.'

21. Sale Process of WI-FI PLANS : Go to “Subscriber” and click on the “CAF ID” for Plan sale.

The screenshot displays the 'Subscriber Management' section of the CSC WiFi Choupal system. The left sidebar contains navigation options: Dashboard, Support, Subscriber Management (selected), Subscribers (highlighted with an arrow), Online Users, Add New Subscriber, Service/Packages, WiFi Village, Internet@Home, Internet@Business, CPE/PTP, Special Offers, and Reports.

The main content area features a search bar labeled 'Search Subscribers' with a 'Submit Search' button. Below the search bar are input fields for 'CAF ID', 'Subscriber Name', 'Any Status' (a dropdown menu), and 'Subscriber Mobile'.

The 'Subscriber list' section shows a table with one record. The table has columns for CAF ID, Customer Name, Mobile, Package, Status, and Subscription Due. The 'CAF ID' column is highlighted, and an arrow points from the text above to it. The status of the subscriber is 'Activation Pending'.

CAF ID	Customer Name	Mobile	Package	Status	Subscription Due
504244350850	Jyoti Rani	7532030643		Activation Pending	

Page 1 of 1 | View 10 records | Found total 1 records

Page 1 of 1 | View 10 records | Found total 1 records


2017 © Wifi Choupal Billing & Operations Management System.

22. Click on “Manage” option to add the plan to particular subscriber.

Wifi CHOUPAL

Dashboard | Support | Subscriber Management < | Subscribers | Online Users | Add New Subscriber < | Service/Packages < | WiFi Village | Internet@Home | Internet@Business | CPE/PTP | Special Offers | Reports < | CSC Orders | VLE Finance | VLE Incentives | Subscriber Finance | Subscriber Receipts

Subscriber Detail



Jyoti Rani
5042-4350850
ACTIVATION PENDING

Please attach Plan/Package.

- Overview
- Usage Sessions
- Manage**

ACCOUNTS | Snapshot | Recent Transactions

⚠ Please navigate to Manage option to activate this subscriber!

📱 Mobile No. 7532030643

✉ Email jyoti202014@gmail.com

Data Usage[MB]

ALLOTTED	CONSUMED	REMAINING	DURING FALLBACK
----------	----------	-----------	-----------------

Last Renewal Date ⚠

Package Speed

Current Speed

2017 © Wifi Choupal Billing & Operations Management System.

23. Select the Package which customer wants to buy and click on “Add Package”.

The screenshot displays the Wifichoupal web application interface. On the left is a navigation sidebar with options like Dashboard, Support, Subscriber Management, Service/Packages, Reports, and CSC Orders. The main content area is titled "Subscriber Detail" and shows a profile for Vinit Kumar Chauhan with ID 314093135517 and a status of "ACTIVATION PENDING". Below the profile, there is a message: "Please attach Plan/Package." To the right, a "Packages available" section is active, showing a tab for "Wi-Fi Village" with a package card for "WIFICHOU PAL-10" (500MB Data Limit, 10 Days, ₹10.00) and an "Add Package" button. A black arrow points from the text "Add Package" in the instruction above to this button. The browser address bar shows the URL: https://oss.wifichoupal.in/vlecntl/user_profile_m/314093135517. The Windows taskbar at the bottom shows the date and time as 1:50 PM on 6/19/2017.

24. Click on , “Yes add the package”.

The screenshot displays the 'Subscriber Detail' page for a user named Arvind Saini. The page includes a profile picture, name, and phone number (417671864053). A status bar indicates 'ACTIVATION PENDING'. Below this, there are tabs for 'Special Offers', 'Wi-Fi Village', 'Internet @ Home', 'Internet @ Business', and 'Hardware'. A modal dialog box is overlaid on the page, titled 'Confirm Add Package', with the text 'Do you wish to add the package to the subscriber.' and two buttons: 'Cancel' and 'Yes, add the package!'. An arrow points from the text '24. Click on , “Yes add the package”.' to the 'Yes, add the package!' button. The footer of the page reads '2017 © Wifi Choupal Billing & Operations Management System.'

25. Then your subscriber will get the SMS of ID and password to access the Internet. He/She can start using the services available through package or Plan. Snapshot of that message is given below:-

1st SMS:- Dear Subscriber, your Wi-Fi Choupal account recharged successfully. Next due for renewal is on "XYZ DATE". For more details please login to your billing portal.

2nd SMS:- Welcome to WiFi Choupal ! Your ID is "1234567890" & password "ABCXYZ". For more details please login to your billing portal.

**In case of any query feel free to
revert on Jyoti.rani@csc.gov.in or
call us on 011-49754975-350,347,348**

Thank you